## For Members Only



## **ANNUAL MEETING RESULTS**

The 66th Annual Membership Meeting for Service 1st Credit Union was held on Thursday, January 28, 2021, at the L3 Harris Rec Hall in Greenville, Texas. The membership in attendance reviewed all yearend reports and voted on three positions for the Board of Directors. Directors elected were C.J. Clinton, Joel Richardson, and Jeanie Kerner.

## **MASTERCARD CHANGES**



#### MasterCard Credit Card— New Cards & Account Numbers— Same Great Rates

Cardholders: Have you received your new cards? If not, please call us or the toll-free number. Have you activated your new cards yet? Do you use Bill Pay from another financial institution? If so, did you change the account number and address on your auto-payments? Have you made payments that don't appear to be credited to your new MasterCard?

Please call us for more information and all of your credit card needs and questions. We now have a dedicated credit card phone line at the credit union, a toll-free number for Client Services, or you can contact us by email at creditcards@s1cu.org

Credit Union Credit Card Line 903-457-4666 — Client Services 888-999-3336

\*\* COMING SOON — REWARDS CREDIT CARDS\*\*

### A NOTE FROM THE PRESIDENT

We have all experienced many changes in our daily lives over the past year. With Spring here and COVID cases trending down, we are happy to announce that our lobby is open as of March 22nd, 2021. Thank you for your patience and understanding as we all weathered the storm this past year. We look forward to continuing to serve you! Our lobby hours are Monday - Thursday 9:00am to 5:00pm and Friday 9:00am to 5:30pm.

#### FINANCIAL RECORDS NOTIFICATION

Texas Finance Code, Section 91.315 states that documents related to the credit union's finances and management be made available to the credit union membership. These documents include the balance sheet, income statement, annual audit, IRS 990 form, and the Board policy regarding access to bylaws, articles of incorporation, rules, guidelines and Board policies.

#### EVER USED VIRTUAL BRANCH? CHECK OUT OUR WEBSITE!

#### www.S1CU.ORG

VIRTUAL BRANCH is our online access to your accounts, loans, and credit cards. You can make transfers, payments, and even request a check. Within Virtual Branch you will find a link to a special site for credit cards—similar to our old "Go To My Card" site. If you'd like to try it out, you can register for it through our website! The "ONLINE BANKING" link at the top of the page will get you to Virtual Branch, there you will find an "ENROLL" section for newcomers, or a logon box for current users. Follow the prompts for quick and easy enrollment!

Give us a call if you have any questions or need help! 903-457-4686

#### **CARD VALET**

Looking for a quick way to check your <u>credit card</u> balance, view transactions, and see payment status? We now offer an app called **CARD VALET**! The app can be found in any app store on a mobile device.

Download it today, register your card and check it out!



#### **DORMANT ACCOUNTS**

Annually members are sent a notification if accounts have had no activity. If no response is received, the Credit Union is required to send all funds to the State of Texas after 3 years of no activity.



# LOOKING TO PURCHASE OR REFINANCE A HOME?

- No Application fees
- No Points
- No PMI insurance required
- All servicing is retained locally
- Amortization up to 30 years
- No escrow required
- 7 year ARM or 10-30 year fixed rate programs

**GIVE US A CALL TODAY!** 

#### **2021 Holiday Schedule**

May 31st	Memorial Day	Closed
July 5th	Fourth of July	Closed
Sept. 6th	Labor Day	Closed
Oct 11th	Columbus Day	Closed
Nov. 11th	Veterans Day	Closed
Nov. 25th	Thanksgiving Day	Closed
Nov. 26th	Drive Up Only	am -1 pm
Dec. 24th	Christmas Observed	Closed
Dec . 31st	New Year's Eve 9	am -1pm